

Carbon Reduction Plan

Supplier name

Liva Healthcare

Publication date

15/05/2025

Introduction

At DKM Healthcare (Pty) Ltd, we recognise that a healthy planet underpins both human wellbeing and long-term business sustainability. We are making significant strides in understanding our environmental impact and our role in mitigating climate change.

Our operations benefit from Liva Healthcare's digital-first model, which avoids unnecessary travel and reduces energy consumption. Accessible across all devices, the platform negates the need for additional hardware, reducing supply chain emissions. The carbon reduction initiatives outlined in this plan aim to integrate sustainability into our day-to-day operations as we work towards our long-term environmental goals.

We continue to support the UN Global Compact, aligning our values with the Ten Principles across human rights, labour, the environment, and anti-corruption. This framework supports our contribution to the UN Sustainable Development Goals, advancing a healthier planet for future generations.

Our Commitment to Net Zero

DKM Healthcare, through our collaboration with Liva Healthcare, is fully committed to achieving net-zero Scope 1, 2, and 3 emissions by 2040, aligning with the NHS long-term Net Zero strategy. Additionally, we support the NHS Carbon Footprint Plus goal

for 2045 and actively contribute to the strategies outlined in the “Delivering a Net Zero NHS” report.

Baseline Emissions Footprint

Baseline Year: 2024

Our emissions have been calculated in accordance with the GHG Protocol and cover all relevant Scope 1, 2, and 3 categories.

GHG Category	Emissions (tCO ₂ e)
Scope 1	
1.1 Stationary Combustion	0.03
Scope 2	
2.1 Purchased Electricity	0.82
Scope 3	
3.1 Purchased Goods and Services	332.08
3.2 Capital Goods	0.96
3.3 Fuel and Energy	0.28
3.4 Upstream Transportation and Distribution	0.01
3.5 Waste and Wastewater	0.88
3.6 Business Travel	46.32
3.7 Employee Commuting	10.97
3.11 Use-of-Sold Products	5.72
Total Emissions	413.65

Excluded Categories

Several categories have been excluded based on materiality or operational relevance. These include mobile combustion (no fleet), downstream leased assets, investments, franchises, and more, as detailed in the full report.

Current Emissions Reporting

The baseline year of 2024 remains the most recent and complete data set. DKM Healthcare will adopt an annual review cycle to update and reflect emission trends and reductions.

Emissions Reduction Targets

Our targets remain ambitious yet achievable:

- Net Zero Scope 1–3 emissions by 2040
- Support the NHS Carbon Footprint Plus goal by 2045

In February 2025, Liva Healthcare acquired Discover Momenta and Momenta Newcastle, both of which operate with minimal physical infrastructure, aligning well with our carbon-conscious approach.

Completed & Ongoing Carbon Reduction Projects

1. Supplier Engagement

- Switched to soy-based nutrition products (NUPO) to lower carbon footprint.
- Use of recycled packaging and optimised logistics routes.
- Cloud infrastructure powered by Google Cloud and AWS, both leaders in green cloud operations.

2. Employee Engagement

- Ongoing ESG training for staff.
 - Policies promoting virtual meetings and remote-first service delivery.
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Future Reduction Initiatives

3. ISO 14001 Alignment

- Planning accreditation for Environmental Management System standards.

4. Annual Performance Review

- Improved data capture, especially for remote workers and Scope 3 categories.

5. Natural Gas Replacement

- Feasibility testing for Air Source Heat Pumps to replace gas usage.

6. Green Energy Sourcing

- Procuring REGO-certified electricity to ensure renewable sources.

7. Supply Chain Emissions

- Engage suppliers in emissions data sharing and reduction strategies.

8. Business Travel Policy

- Enforce a “Remote by Default” principle.
- Detailed tracking of travel modes and energy usage.

9. Green Procurement

- Vet suppliers based on environmental credentials.
- Mandatory ESG training for all new suppliers and staff.

10. Staff Wellbeing Initiatives

- Cycle-to-work and carpooling incentives.

- Laptop donation and recycling schemes.
- Electronic document sharing to reduce waste.

Declaration and Sign Off

This Carbon Reduction Plan is prepared according to PPN 06/21, the GHG Reporting Protocol, and all relevant standards.

Signed on behalf of the Supplier: Date: 15 May 2025